



PCG
SOFTWARE

VIRTUAL EXAMINER WEB SERVICES

VEWSTM

*Enhancing real-time code review
capabilities through software integration*

Use what the payors use. Know what the payors know.

VEWS™ is a powerful enhancement tool for software vendor applications targeting at-risk claims payment, facility/professional billings or bill submission. The **VEWS™** advanced analytics engine is the power behind PCG's software suite [Virtual Examiner®](#), [VirtualAuthTech®](#) and [iVECoder®](#). In the last 25 years, more than 100 payor organizations have employed PCG's claim auditing tools. The platform interfaces with existing medical billing, EMR, EHR and EDI systems to ensure provider claims are submitted clean the first time, every time. Payors can integrate **VEWS™** with existing A/P systems (i.e. EPIC's Tapestry) to improve auto-adjudication with real-time code review.

Millions of edits. Unmatched accuracy.

With 45 million core, non-frivolous CMS, AMA and Medicaid edits, **VEWS™** automatically examines each line item and reports back errors, omissions, suspicious and dubious coding to interfaced medical billing, EMR, EHR and EDI systems. **VEWS™** gives medical software systems immediate, real-time feedback related to line item claim/bill issues on:

- Unbundling
- Mutually exclusive, incidental procedures
- Multi-dimensional duplicate checks
- Modifier applicability
- Multiple/bilateral procedure reductions
- And more than 430 other determination categories!



45 million

core CMS, AMA and
Medicaid edits



2 million

unique Medi-Cal edits
including Z and X code
unbundling



430+

Edit Determination
Categories

Partnerships of true value

PCG Software has developed invaluable partnerships and integration relationships with healthcare's market-leading PM, EMR, EHR and EDI system vendors, medical billing systems, claims A/P systems, value-added resellers and software developers. These relationships bring together the necessary technology, people and processes to create complete solutions for healthcare providers and payors. Integration between **VEWS™** and existing medical software systems helps provider customers bill more effectively through auto-adjudication interfaces to calculate expected reimbursement and ensure clean claims every time.

Claims A/P systems

Benefits:

- Comprehensive pre-payment review
- Increases and bolsters auto-adjudication rate
- Reduces manual auditing and administration costs
- Detailed VEWS notes in host system

Billing System, EMR and EHR

Benefits:

- Advanced billing intelligence
- Assures cleaner claims, faster turnaround
- Boosts revenue cycle management (RCM)
- Reduces appeals
- Offers instant feedback
- Assists with CMS/Medicaid compliance

EDI VAN or Clearinghouse

Benefits:

- ALL OF THE ABOVE PLUS...
- Returns 277s with detailed or summary rejections with CARC/RARCs

Always working with the latest and greatest

VEWS™ knowledgebase set is updated daily via SFTP with major updates occurring quarterly. PCG Software's CPC, clinical and government relations staff review industry (CMS, AMA, Medicaid, etc.) regulations, rules and policies governing claim coding daily. Within 24 hours – and sometimes the same day – the **VEWS™** knowledgebase is updated and changes deployed to all customers.

VEWS™ Key Features

This powerful enhancement tool for software vendor applications was built to serve as a seamless integrated engine powering clean claims across the healthcare spectrum. Some features include:

- Identify unbundling or inappropriate billing before submission or payor prepayment
- Date sensitive edits based on the true date-of-service encounter are ready to go out-of-the box
- 2 million unique Medi-Cal edits covering X and Z codes
- Identifies unbundling or inappropriate billing before submission or prepayment
- Easy implementation with a pre-defined XML/JSON interface
- Seamless integration into existing claims adjudication workflow
- Choice of cloud or dedicated vendor's server
- Customizable editing logic and user defined rules are supported with VEWS™ Contract/DOFR Module
- Customizable by lines of business, plan, vendor, provider and even codes
- No need to customize the "order" or define the sequence of detected VEWS™ determinations. VEWS™ provides ALL errors in one fell swoop with its multi-determination logic.
- User configurable to use Spanish translations of VEWS™ determinations and code descriptions
- User configurable for dynamic VEWS™ determinations
- All denial or pend/warning messages accompanied by CARC/RARCs to support VEWS™ determinations
- Easy to understand explanations of determinations in laymen paragraph form or simple one-line statements
- Total transparency and understanding of edit determinations reduce appeals with PCG's policy & procedure manual and included code links to CMS, AMA, etc.
- Knowledgebase updates performed daily and automatically updated when guidelines change

For more information on becoming an integration partner with PCG Software's VEWS™ call (877) 789-1291 or email us at info@pcgsoftware.com.

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VEWS™